



US General
Services Administration



**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage!, a menu-driven database system. The Internet address for GSA Advantage! is: <http://www.gsaadvantage.gov>

**WORLDWIDE FEDERAL SUPPLY SCHEDULE CONTRACT
SCHEDULE TITLE: GENERAL PURPOSE COMMERCIAL INFORMATION
TECHNOLOGY EQUIPMENT, SOFTWARE, AND SERVICES**

FSC GROUP: 70

CONTRACT NUMBER: GS-35F-474CA

**PERIOD COVERED BY CONTRACT:
August 21, 2015 through August 20, 2020**

**Liberty IT Solutions, LLC
2303 Dulles Station Blvd Ste 210
Herndon VA 20171
(P) (571) 356 9627
(F) (855) 226-8541
www.libertvits.com**

CONTRACTOR'S ADMINISTRATION SOURCE:

Joseph White Chief Financial Officer
joe@libertyits.com

General Services Administration Management Services Center Acquisition Division
Modification #_____, dated

Business Size: **Small Business**

DUNS: 965605293

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at
<http://www.fss.gsa.gov>.

**GSA AWARDED TERMS AND CONDITIONS
LIBERTY IT SOLUTIONS, LLC**

- 1a. **TABLE OF AWARDED SPECIAL ITEM NUMBER (SIN)**
SIN: 132-51; 132-51STLOC; 132-51RC - Information Technology (IT) Professional Services
- 1b. **LOWEST PRICED MODEL NUMBER AND PRICE FOR EACH SIN:** See attached GSA awarded Pricelist
- 1c. **HOURLY RATES (Services Only):** See attached GSA Awarded Pricelist

2. **MAXIMUM ORDER*:**

SIN 132-51: \$500,000

*If the “best value” selection places your order over this Maximum Order identified in this catalog/pricelist, you have an opportunity to obtain a better schedule contract price. Before placing your order, contact the aforementioned contractor for a better price. The contractor may (1) offer a new price for this requirement; (2) offer the lowest price available under this contract; or (3) decline the order. A delivery order that exceeds the maximum order may be placed under the Schedule contract in accordance with FAR 8.404

- 3. **MIMINUM ORDER:** \$100
- 4. **GEOGRAPHIC COVERAGE:** Domestic, 50 States including Washington, D.C. and Puerto Rico
- 5. **POINT(S) OF PRODUCTION:** US

**Liberty IT Solutions, LLC
2303 Dulles Station Blvd Ste 210
Herndon VA 20171**

**Liberty IT Solutions, LLC
1335 Gateway Drive Suite 2005
Melbourne, FL 32901**

- 6. **DISCOUNT FROM LIST PRICES:** Refer to attached AwardedPricelist
- 7. **QUANTITY DISCOUNT(S):** None
- 8. **PROMPT PAYMENT TERMS:** 0%, Net 30 Days
- 9a. Government purchase cards *are accepted* at or below the micro-purchase threshold
- 9b. Government purchase cards *are not accepted* above the micro-purchase threshold
- 10. **FOREIGN ITEMS:** N/A
- 11a. **TIME OF DELIVERY:** To be negotiated at the task order level
- 11b. **EXPEDITED DELIVERY:** To be negotiated at the task order level
- 11c. **OVERNIGHT AND 2-DAY DELIVERY:** To be negotiated at the task order level

- 11d. **URGENT REQUIREMENTS:** To be negotiated at the task order level
12. **FOB POINT:** Destination
- 13a. **ORDERING ADDRESS:**
- Liberty IT Solutions, LLC**
2303 Dulles Station Blvd Ste 210
Herndon VA 20171
(P) (571) 356 9627
(F) (855) 226-8541
- 13b. **ORDERING PROCEDURES:** For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's) are found in FAR 8.405-3
14. **PAYMENT ADDRESS:**
- Liberty IT Solutions, LLC**
1335 Gateway Drive Suite 2005
Melbourne, FL 32901
15. **WARRANTY PROVISION:** N/A
16. **EXPORT PACKING CHARGES:** N/A
17. **TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE:**
Accepted at or below the micro-purchase threshold
18. **TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR (if applicable):** N/A
19. **TERMS AND CONDITIONS OF INSTALLATION (IF APPLICABLE):** N/A
20. **TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES (IF AVAILABLE):** N/A
- 20a. **TERMS AND CONDITIONS FOR ANY OTHER SERVICES (IF APPLICABLE):** N/A
21. **LIST OF SERVICE AND DISTRIBUTION POINTS (IF APPLICABLE):** N/A
22. **LIST OF PARTICIPATING DEALERS (IF APPLICABLE):** N/A
23. **PREVENTIVE MAINTENANCE (IF APPLICABLE):** N/A
- 24a. **SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g. recycled content, energy efficiency, and/or reduced pollutants):** N/A
- 24b. **Section 508 Compliance for EIT:** as applicable
25. **DUNS NUMBER:** 965605293
26. **NOTIFICATION REGARDING REGISTRATION IN SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:** Active

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is

performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
- (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS –COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

9. INDEPENDENT CONTRACTOR

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract.

52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

(a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.

(b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—

(1) The offeror;

(2) Subcontractors; and/or

(3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT PROFESSIONAL SERVICES AND PRICING

a. The Contractor shall provide a description of each type of IT Service offered under Special Item Numbers 132-51 IT Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.

b. Pricing for all IT Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.

Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.

Minimum Education: Bachelor's Degree in Computer Science

LABOR CATEGORY DESCRIPTIONS LIBERTY IT SOLUTIONS, LLC

Subject Matter Expert I

Functional Responsibility –

SME I plans and performs research, design assessment, development, integration and other assignments in specific Information Technology and technical areas. Supervises broad team of systems engineers or analysts. Expert in single or multiple technical disciplines. Provides expert guidance and insight into specific technologies and their application and independently performs a variety of system design and integration tasks where a specific subject matter expertise is necessary. Responsible for highly complex Information Technology. Uses high-level functional systems analysis, design, integration, documentation, and implementation methodologies on complex problems that require in-depth knowledge of the subject matter for effective implementation. May perform other duties related, as assigned.

Minimum Education and Experience –

Master's Degree - Computer Science, Engineering, Math, or equivalent. Must have minimum of 15 years' experience.

Software / System Architect

Functional Responsibility –

The Software/System Architect must be able to work with program and project leaders to define and create the architectural depictions and documents, ensuring logical flow, and address all issues. Has experience with a variety of software programs and languages and has some experience in programming. Must be able to design and discuss system strategies for platform, applications and networks.

Minimum Education and Experience –

Bachelor's Degree - computer science, electronics engineering or other engineering or technical discipline is required. Must have minimum of 5 years' experience.

Architect, Senior

Functional Responsibility –

Extensive experience in design and development of IT architecture. Experience must include a wide range of work in creating diagrams and documentation with all components that comprise IT systems including network topology.

Minimum Education and Experience –

Master's Degree - Computer Science, Engineering, Math, or equivalent. Must have minimum of 10 years' experience.

Developer

Functional Responsibility –

A Developer must have experience in analyzing customer needs and developing overall concept and design objectives. The developer must be able to create software in a variety of programming and for a variety of IT software applications. Must have experience in debugging and correcting errors in computer programs.

Minimum Education and Experience –

Bachelor's Degree - computer science, electronics engineering or other engineering or technical discipline is required. Must have minimum of 3 years' experience.

Developer, Sr

Functional Responsibility –

A Senior Developer must be able to create logical and functional software code in a variety of languages. Must have experience in understanding and articulating the benefits and risks associated with different coding languages in different functional environments. Must have experience reacting to problems and correcting the program as necessary.

Minimum Education and Experience –

Bachelor's Degree - computer science, electronics engineering or other engineering or technical discipline is required. Must have minimum of 8 years' experience.

Project Manager

Functional Responsibility –

A Project Manager must have experience managing Information Technology related projects. Must be well versed in life cycle and project management methodologies. Must have experience in tracking costs, schedule and performance progress. Must be able to identify and mitigate risks.

Minimum Education and Experience –

Bachelor's Degree - Engineering, Computer Science, Systems, Business or related scientific /technical discipline. Must have minimum of 10 years' experience.

Test Engineer, Sr

Functional Responsibility –

A Senior Test Engineer must have experience working with developers, end users and organizations to create test plans and test scripts. Coordinate with test sites and other team participants to plan test events. Experience in creating reports. Tracks problems and reports on errors that are identified. Must have experience with configuring necessary hardware and operating environments as needed to complete assigned testing. Must have comprehensive technical expertise on IT products, operating systems, software, hardware, systems and networks and specialized environments. Must have experience in writing or assisting in the development of test plans and test procedures. Must manage the defect database under the guidance of senior QA engineers.

Minimum Education and Experience –

Bachelor's Degree - computer science, electronics engineering or other engineering or technical discipline is required. Must have minimum of 5 years' experience.

Functional Analyst, Sr

Functional Responsibility –

A Senior Functional Analyst must have experience working with customers, users and project leads in analyzing, designing, implementing and supporting a wide variety of IT business systems covering many diverse applications such as healthcare and financial systems.

Minimum Education and Experience –

Bachelor's Degree - Degree in engineering, or a related scientific or technical discipline is required. Must have minimum of 8 years' experience.

Functional Analyst, Jr

Functional Responsibility –

A Functional Analyst must have experience working with customers, users and project leads in analyzing, designing, implementing and supporting IT business applications and systems. A functional analyst has experience in having primary responsibility for individual projects and systems. Must have experience in testing functionality and matching to requirements.

Minimum Education and Experience –

Bachelor's Degree - Degree in engineering, or a related scientific or technical discipline is required. Must have minimum of 3 years' experience.

Technical Lead

Functional Responsibility –

An Expert Technical Systems Lead has extensive experience in the design and development of Client Server and Web Enabled Corporate applications including network topology. Must be well versed in Object Oriented tools and techniques. Must have thorough knowledge of data modeling skills using automated tools.

Minimum Education and Experience –

Master's Degree - computer science, electronics engineering or other engineering or technical discipline is required. Must have minimum of 10 years' experience.

Technical Writer

Functional Responsibility –

A Technical Writer must have experience in explaining highly technical data and information in simplistic grade school language for end users of complex IT systems and projects. Must be able to use a variety of word processing, spreadsheet, graphics and scheduling tools. Must have experience in being able to gather and convert data into a written narrative.

Minimum Education and Experience –

AA or 2 year technical school - computer science, electronics engineering or other engineering or technical discipline is required. Must have minimum of 1 year experience.

Network Engineer

Functional Responsibility –

The Network Engineer plans, supports and evaluates complex existing network systems and makes recommendations for resources required to maintain and/or expand service levels. This resource will provide highly skilled technical assistance in network planning, engineering and architecture. Also provides and develops technical standards and interface applications; identifies and evaluates new products; provide solutions for network problems. Interfaces with internal/external customers and vendors to determine system needs. Plans and incorporates how new network resources and applications will exist on the network. Provide monthly metrics for network availability and bandwidth usage as well as other metrics as requested. Responsible for network capacity planning. Use network management tools to discover, map and maintain the network. Responsible for network equipment OS and version upgrades. Responsible for conducting research of new technologies and implementation strategies. Monitor and maintain network interfaces to insure its highest level of performance and makes modifications and enhancements as needed. Responsible for documenting procedures and keeping network diagrams and related material up to date. Handle escalated user problems, questions, and request on network issues. Work with other groups within IS to resolve network related issues as needed. Leads and directs work of other Network Engineers.

Minimum Education and Experience –

Bachelor's Degree - computer science, electronics engineering or other engineering or technical discipline is required. Must have minimum of 5 years' experience.

Software Engineer

Functional Responsibility –

Software Engineer analyzes client system requirements and design specifications. Develops diagrams, flow charts and related coding structures. Documents procedures used throughout the program to allow it to be run as a part of a system. Translates detailed design into computer program coded instructions; tests, debugs, and refines the computer program to produce the product required by the written specifications.

Minimum Education and Experience –

Bachelor's Degree - computer science, electronics engineering or other engineering or technical discipline is required. Must have minimum of 3 years' experience.

Mumps Programmer

Functional Responsibility –

Mumps Programmer analyzes client system requirements (Mumps) and design specifications. Develops diagrams, flow charts and related coding structures. Documents procedures used throughout the program to allow it to be run as a part of a system. Also translates detailed design

into computer program coded instructions; tests, debugs, and refines the Mumps computer program to produce the product required by the written specifications.

Minimum Education and Experience –

Bachelor's Degree - computer science, electronics engineering or other engineering or technical discipline is required. Must have minimum of 3 years' experience.

Test Engineer Services

Functional Responsibility –

A Test Engineer must have experience in the coordination and execution of test events in accordance with approved test plans, procedures and scripts. Must have knowledge and skills to ensure that test environments are set up accurately. Must be able to create test reports. The test engineer must be able to test IT hardware, software, systems and networks.

Minimum Education and Experience –

Bachelor's Degree - computer science, electronics engineering or other engineering or technical discipline is required. Must have minimum of 5 years' experience.

Customer Service Technician, Tier 2

Functional Responsibility –

A Customer Service Technician is able to respond to end user request for assistance using existing manuals and scripted responses. Must be able to effectively interact with customers and be able to refer ongoing issues to the appropriate engineering support team.

Minimum Education and Experience –

High School or GED. Must have minimum of 2 years' experience.

Customer Service Engineer

Functional Responsibility –

A Customer Service Engineer is able to quickly respond to end user requests for assistance when existing manuals and scripted responses are not sufficient to meet user needs. Must be able to interact with customers and diagnose problems and lead customers through the necessary steps to correct their issues.

Minimum Education and Experience –

Bachelor's Degree – General. Must have minimum of 0 years' experience.

**GSA AWARDED PRICELIST
LIBERTY IT SOLUTIONS, LLC**

SIN	Professional Service	GSA Awarded Price
132-51	Subject Matter Expert I	\$ 151.10
132-51	Software / System Architect	\$ 121.99
132-51	Architect, Senior	\$ 143.09
132-51	Developer	\$ 92.68
132-51	Developer, Sr	\$ 132.47
132-51	Project Manager	\$ 113.97
132-51	Test Engineer, Sr	\$ 89.59
132-51	Functional Analyst, Jr	\$ 67.02
132-51	Functional Analyst, Sr	\$ 85.72
132-51	Technical Lead	\$ 122.93
132-51	Technical Writer	\$ 49.35
132-51	Network Engineer	\$ 78.96
132-51	Software Engineer	\$ 81.23
132-51	Mumps Programmer	\$ 86.20
132-51	Test Engineer Services	\$ 71.05
132-51	Customer Service Technician, Tier 2	\$ 60.44
132-51	Customer Service Engineer	\$ 63.36